

## Privacy Policy – Customers, Vendors & Suppliers

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1. **Introduction**: This Privacy Policy – Customers, Vendors & Suppliers provides additional information that is specific to the use of the websites and systems the Company operates (collectively referred to as the “Site”) as it relates to retirement benefits and process. The Privacy Policy – Customers, Vendors & Suppliers hereby incorporates the Privacy Policy – General by reference. To the extent that the Privacy Policy – General and the Privacy Policy – Customers, Vendors & Suppliers conflict, the Privacy Policy – Customers, Vendors & Suppliers supersedes the Privacy Policy – General only as it applies your use of the Site as a retiree.
  
2. **Who is processing my data?** Ball Corporation and its subsidiaries and affiliates process certain types of personal data from our customers’, vendors’, and suppliers’ contacts. The Company may also contract with third parties to provide certain services on behalf of the Company. Ball takes steps to ensure that the third parties processing data on Ball’s behalf comply with data protection standards, including but not limited to, entering into contracts with the third parties, conducting security reviews of the third parties, and other similar efforts and processes.
  
3. **On what basis is my data being collected?** In addition to the information described in the Privacy Policy – General, Section 4, the Company may use the following additional bases for processing data relating to customers, vendors, and suppliers:
  - a. **Legal Obligations**: Ball is required to collect certain information to comply with government requirements such as taxation purposes, government reporting requirements, financial regulatory compliance required of publicly traded companies, government reporting obligations relating to certain business transactions; responding to valid government orders requesting information, and other similar types of legal obligations.
  - b. **Necessary to Fulfill a Contract**: Ball collects and processes personal data in order to comply with its obligations under contracts, memoranda of understanding, letter agreements, and other business and contractual arrangements. This may include collecting personal data relating to the employees of customers, vendors, and suppliers to ensure communications, cooperation, and collaboration between Ball and its customers, vendors, and suppliers.
  - c. **Legitimate Business Reasons**: Ball also processes data for legitimate business reasons, including operational changes, vendor management, cost analyses, and other common business operations to ensure efficiency and effectiveness in third party relationships.
  - d. **Consent**: Ball may collect personal data from customers, vendors, and suppliers based on an individual’s consent. This may include obtaining detailed financial, personal, and other personal and sensitive personal information. Individuals providing voluntary consent may withdraw their consent at any time by contacting the applicable Company data protection office as set out in the Privacy Policy – General [HERE](#)
  - e. **Legal Defense**: In certain circumstances personal data relating to customers, vendors, and suppliers will be processed as part of a legal defense.
  
4. **What data is the Company Processing?** In addition to the information described in the Privacy Policy – General, Section 5, the Company may use the following additional bases for processing data relating to customers, vendors, and suppliers:
  - a. **Customer Relationships**: The Company processes personal data relating to representatives of our customers, including name, contact information, email addresses, and other non-sensitive personal data. Limited information may be processed about a representative’s personal life as part of the business relationship

such as names, dates of birth, or other similar information about families of business contacts. In the case of sole proprietorships, or other similar legal entities, personal financial information may be processed where credit applications are submitted that necessitate personal guarantees or additional collateral.

b. *Vendor Relationships*: The Company processes personal data relating to representatives of our vendors, including name, contact information, email addresses, and other non-sensitive personal data. Limited information may be processed about a representative's personal life as part of the business relationship such as names, dates of birth, or other similar information about families of business contacts.

c. *Supplier Relationships*: The Company processes personal data relating to representatives of our suppliers, including name, contact information, email addresses, and other non-sensitive personal data. Limited information may be processed about a representative's personal life as part of the business relationship such as names, dates of birth, or other similar information about families of business contacts.

5. **Are you sharing my personal data?** In addition to the information described in the Privacy Policy – General, Section 5, the Company may share your personal data with the following recipients:

a. *Internal Recipients*: Certain departments within the Company receive and process personal data obtained from visitors to the Site on a “need to know” basis, particularly when their job is related to working with customers, vendors, or suppliers. This may include the following departments: finance, sourcing, commercial, global business services (accounts receivables, accounts payable, etc.), communications, sustainability, audit, law, and other similar departments and divisions on a “need to know” basis that are necessary for internal and external business operations and interactions.

b. *External Recipients*: The Company may also transfer certain data to third parties who are contracted by Ball to perform certain purposes, including third party contractors assisting Ball in certain functions and administrative responsibilities necessary for Ball's operations, third party auditors, collections agencies, law firms, and other similar third parties. Ball does not share, sell, or lease personal data about you to third party processing for their marketing use.

6. **Will my data be transferred to different countries?** Ball is a global organization headquartered in the United States of America with offices in many countries throughout the world. As a result, Ball may transfer your personal data to Ball in the United States of America, to any Ball subsidiary worldwide, or to third parties and business partners as we have described in this Privacy Policy.

Ball Corporation has taken steps to provide adequate organizational and technical safeguards to protect your personal data, including by certifying under the EU-US and Swiss-US Privacy Shield programs, as well as entering into appropriate agreements with Ball entities and external organizations. You may review more information about Ball's EU-US and Swiss-US Privacy Shield certifications by clicking [HERE](#).

7. **What happens if I refuse to provide my personal data?** In addition to the information described in the Privacy Policy – General, Section 12, refusal to provide personal information necessary to maintain the business relationship may result in cancellation of contracts, disruptions to business operations that may impact the delivery of goods or services for which Ball has been contracted, delays or non-payments for goods or services rendered, and other similar impacts.

**What websites does this notice apply to?** In addition to the information described in the Privacy Policy – General, Section 13, this notice applies to <https://ballcorp.force.com/CustomerPortal>, <https://printguides.ball.com/>, <https://voc.ball.com/>, <https://source.ball.com> and other websites that may be added in the future.